

## **WEEKLY UPDATE**

**3/10/2021**

Dear Residents and Families/Representatives,

It is hard to believe that it has been one year since COVID-19 changed all of our lives so drastically. From being forced to restrict visitors and change the way our residents communicate with their loved ones to making changes in our infection prevention and control practices, everything we have done and continue to do is an effort to keep our staff and residents safe. We want to thank our staff for their unwavering dedication to our residents and we want to thank our families for their continued support and patience as we continue to navigate this pandemic.

As always, our goal is to be transparent and provide you with weekly updates on the status of COVID-19 in our facility, including the current number of positive cases in our facility, how many confirmed cases of COVID-19 we have had since the beginning of this pandemic and our visitation status.

### **Number of Confirmed COVID-19 Cases Currently in the Facility**

Staff: 0

Residents: 0

### **Total Number of Confirmed COVID-19 Cases Since the Onset of the Pandemic:**

Staff: 16

Residents: 12

Total Number: 28

### **Date of Last Newly Confirmed COVID-19 Case:**

2/4/2021

## **VISITATION STATUS**

We are excited to welcome you to *Spanish Hills Wellness Suites* for visits with your loved ones! While our residents cannot wait to see you and we are looking forward to having family members visit, please understand visitations will be conducted very differently than in the past for the purpose of protecting our residents and staff's safety, as well as your own. As such, and in line with the most recent recommendations from CMS, please read below for some general visitation requirements and information that you should know prior to visiting your loved one.

Beginning March 1st, you will be able to schedule an appointment with the Receptionist for visits beginning March 8<sup>th</sup>.

Visitation will take place in the front lobby utilizing a plexiglass barrier.

There will be 5 open time periods to schedule a visit Monday - Friday and 4 on Sunday.

Visitation times to schedule are: Monday thru Friday starting at 11am, 1pm, 2pm, 3pm, and 6pm.

Sunday visits may be scheduled at 1pm, 2pm, 3pm, and 6pm.

Visits will last 30 minutes, to allow the Receptionist time to sanitize between visits.

The Receptionist will ensure that all residents have an opportunity to meet with their loved ones before duplicate resident visits. Please be mindful that we have approximately 130 residents at any given time in the facility, all of whom are as eager to see their loved ones as you.

Please note that each resident can have only 2 visitors at a time.

Each visitor will be screened and temperatures recorded. All visitors must adhere to the following mandatory infection protocol guidelines: masks, social distancing, and use of hand sanitizer.

Please also note that should the rate of infection in the County exceed 10% and/or a positive case of Covid in the building occurs, visitation may be revised to meet guidelines.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 702-251-2200

Sincerely,

*Tanella Valenzuela*

Tanella Valenzuela MBA  
Administrator